

RISK MANAGEMENT

Collaborative approach that helps reduce risk, avoid litigation, and improve care

Healthcare facilities continue to face an environment of unrest and unpredictability, which creates challenges for risk managers when finding the right resources to help manage and mitigate risk. Our insureds have access to clinical risk services and support from highly experienced specialists who understand issues and concerns specific to healthcare organizations, including regulatory requirements, levels of care, and unique patient populations. With a mix of internal and external consultants, support is available to insureds when they are facing a new risk exposure, an adverse event that requires skilled and careful management, and anything in between.

SERVICES

Our data-driven risk management program is designed to provide our insureds with the appropriate level of assistance based on their unique needs.

ASSESSMENTS AND CONSULTATION

- Risk assessments to review the hospital's patient safety and risk management practices to help identify potential areas of improvement
- Clinical process review and improvement that can help streamline care delivery and reduce errors
- Incident management and analysis to help with continuous improvement

RESOURCES AND ADVICE

- Risk helpline for advice on-demand via telephone, online form, or email
- Federal and state regulatory compliance assistance
- Online programs that include sample forms and policies, tools, and more
- Data analytics tools, including benchmarking and business intelligence in real time like key claims metrics, clinical insights, and litigation tools

EDUCATION AND TRAINING

- On-demand continuing education courses emphasizing the intersection of clinical areas, patient safety, risk reduction, and informatics
- Webinars on timely risk management/patient safety topics
- Simulation programs in high-risk specialties such as obstetrics and emergency medicine
- On-site training in risk reduction techniques, including documentation best practices and teamwork training

EXPERTISE

Consultants at *Healthcare Risk Advisors*, part of TDC Group, work collaboratively with healthcare facility insureds to develop risk reduction strategies that help improve healthcare quality and safety and reduce malpractice risk. Supported by broad data analytics capabilities, they have successfully directed and mentored clinical and technical teams in designing, developing, and supporting complex user and patient-centered healthcare quality programs.

OmniSure Consulting Group is the highly specialized partner industry leaders depend on for exceptional risk management solutions, loss control service, and support. For over 20 years, OmniSure has built its extensive network of diverse industry experts, each with many years of experience and deep industry knowledge in their respective fields.

FOR MORE INFORMATION REGARDING OUR RISK MANAGEMENT CAPABILITIES,
PLEASE CONTACT:

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TDC SPECIALTY

During a time of challenging dynamics in the healthcare industry, we are a trusted resource for our customers and the brokers who represent them.

TDC Specialty serves as the Excess & Surplus (E&S) lines specialist within TDC Group, focused on providing specialty insurance capabilities and related services to the rapidly evolving healthcare industry. Our products are distributed through approved wholesale and selected retail brokers. We are committed to ease of doing business, service innovation, and conducting business in a straightforward, honest, and thorough manner.

COVERAGES AVAILABLE FOR HEALTHCARE-RELATED RISKS:

- Professional Liability for hospitals, long term care facilities, non-hospital medical facilities, and specified non-standard physicians and physician groups (general and employee benefit liability coverage components may also be offered)
- Products Liability for life sciences organizations
- Errors and Omissions coverage for managed care organizations
- Management Liability for a broad array of healthcare industry risks

UNMATCHED CLAIMS SUPPORT

Our experienced claims staff sets us apart with not only their commitment to rigorous claim file handling, but constant and ongoing attention to the rapidly changing healthcare and legislative environments.

We provide:

- Enhanced support for those experiencing a claim, so they can stay focused on delivering quality care
- A national panel of experts and the industry's top defense attorneys
- Individual attention and knowledge of the local legal environment

TDC GROUP: A STRONG, PROACTIVE INSURANCE PARTNER

TDC Group is the preeminent organization for service to healthcare as the nation's largest physician-owned provider of insurance, risk management, and healthcare practice improvement solutions. Serving the full continuum of care from individual physicians to academic medical systems, TDC Group helps healthcare professionals overcome the complexities of today's practice environment.

- Annual revenue of \$1 billion and over \$6.9 billion in assets
- Serves over 100,000 healthcare professionals and organizations

FOR MORE INFORMATION REGARDING OUR CAPABILITIES

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Submissions can be sent to: submissions@tdcspecialty.com



TDC Specialty is the marketing name for the specialty insurance operations and services of The Doctors Company and its subsidiaries and affiliated companies, including TDC Specialty Underwriters, Inc., TDC Specialty Insurance Company, TDC National Assurance Company, Healthcare Risk Advisors, Inc., and Hospitals Insurance Company, Inc. All products and services are written or provided by subsidiaries or affiliates of The Doctors Company. The Doctors Company does not underwrite excess and surplus lines insurance. Certain coverages may be provided through surplus lines insurance subsidiaries of The Doctors Company through licensed surplus lines brokers. Coverages may be underwritten by TDC Specialty Insurance Company, TDC National Assurance Company, or Hospitals Insurance Company, Inc., all wholly owned subsidiaries of The Doctors Company. Product summaries are for informational purposes only. Coverage is subject to the language of the policy as actually issued. Coverage, policy terms, and availability may vary by state.

TDC Specialty Underwriters, Inc., is based and domiciled in Connecticut; in California d/b/a Insurance City Solutions (license #0L85833) and in New York, d/b/a TDC Specialty Underwriters Services. Healthcare Risk Advisors, Inc., is based and domiciled in New York.