



WE GIVE YOU
THE SAFEST
WELCOME.



Our protocols
and hygiene
guarantee seal
against
COVID- 19.



ALL OUR HOTELS OWN:



We have the same safety protocols as our sister company, the health network, Hospitales Ángeles, as we both belong to Grupo Emprearial Ángeles.



We created the safety and hygiene committee, responsible for implementing and training all staff on the new protocols, that are placed at all our hotels.



Temperature check of every person entering the hotel.



Security glass at the front desk and check in from your mobile phone.



Nebulization for disinfection of public areas, gym and guest rooms.
Hand sanitizing gel available in all areas.



Protective equipment for all hotel service personnel.



Maximum hygiene control in the guest rooms, nebulization to sanitize, disinfection of all objects, cleaning with special treatment products to disinfect all linens, robes and slippers are presented sealed plastic packaging, mouth-guards and hand gel were added as amenities for guests.



Chemical control and analysis of water throughout the hotel.



A new service dynamic is established for the buffet. Cold food bar in glass container with lid, hot buffet served by staff wearing protective equipment according to hygiene protocols.



Printed menu or QR code for digital menu are provided in restaurants. All tableware and cutlery are washed in high temperature with specialized dishwashers.