

GLOBAL QUALITY POLICY

OUR PURPOSE:

We Create Packaging Solutions for Life's Essentials

OUR VISION:

Be the Best Performing Customer Service Company in the World

OUR STRATEGY:

Build to Last

TO ACHIEVE THIS GOAL GREIF WILL:

- Consistently supply our customers with products and services that meet or exceed their needs while complying with all applicable legal, regulatory and statutory requirements.
- Implement a Quality Management System in line with ISO 9001 and other quality management systems (FSSC22000, etc).
- Establish good manufacturing practices that are appropriate for our industry.
- Develop measurable Must Win Battles (KPIs) in line with the policy principles and strive to achieve or exceed all Must Win Battle targets.
- Utilize the Greif Business System 2.0 to maintain a quality process through the relentless pursuit of continuous improvement.
- Provide the necessary resources and training to all colleagues so they are capable of meeting or exceeding our customers' needs.
- Ensure that this policy is communicated, understood and supported by all Greif associates.

We are committed to high-quality standards and the systems that support them.

This commitment will ensure that we will consistently meet or exceed our customers' expectations – Greif Quality Policy

(Revision 4)



