

PET PHOTOGRAPHY TERMS AND CONDITIONS

- QIC Robina Pty Ltd (ACN 080 215 354) as trustee for the QIC Robina Trust (ABN 98 129 955 018) (“QIC”) is the owner of Robina Town Centre. By registering for pet photography, you agree to be bound by the following terms and conditions.
- **Pets are strictly limited to Dogs, Cats, Rabbits and Guinea Pigs only** (no reptiles or farm animals are permitted). Alternative animal requests may be submitted for approval, however, must be approved by both photography staff and Centre Management staff. The photography staff and Centre Management’s decision is final. Photography staff have the right to refuse animals that are aggressive towards staff.
- No pets will be allowed inside Robina Town Centre before or after a scheduled photography session.
- **Pet waiting location:** Arbour Lane entry, near Australia Post. You will see a Pet Waiting Area sign.
- **Pet Photography Parking (see map below);**
 - Green Car Park, Ground Level.
 - Customers need to park in Green car Park, then walk to the Pet Waiting Area outside near Australia Post.
 - Pets will not be permitted to enter through inside the centre at any other time.
- All dogs participating in Santa pet photography must be vaccinated.
- Any dog listed as a restricted breed dog in Queensland is not permitted.
- It is the responsibility of the pet owner to clean and dispose of any droppings that may occur by their pet whilst at Robina Town Centre, including whilst in the carpark and travelling to the photography area.
- Customers will be requested to arrive 5 minutes before their scheduled photography time to register attendance with photography staff on arrival at the Pet Waiting Area.
- **Session times:** To be offered on the following dates and times:
 - Fri 8 Nov 2024, 5pm - 8pm
 - Sat 9 Nov 2024, 5pm - 8pm
 - Sun 10 Nov 2024, 5pm - 8pm
 - Fri 15 Nov 2024, 5pm - 8pm
 - Sat 16 Nov 2024, 5pm - 8pm
 - Sun 17 Nov 2024, 5pm - 8pm
 - Fri 22 Nov 2024, 5pm - 8pm
 - Sat 23 Nov 2024, 5pm - 8pm
 - Sun 24 Nov 2024, 5pm - 8pm
 - Fri 6 Dec 2024, 5:30pm - 8:30pm
 - Sat 7 Dec 2024, 5:30pm - 8:30pm
 - Sun 8 Dec 2024, 5:30pm - 8:30pm
 - Fri 13 Dec 2024, 5:30pm - 8:30pm
 - Sat 14 Dec 2024, 5:30pm - 8:30pm
 - Sun 15 Dec 2024, 5:30pm - 8:30pm
- **Control measures:** All pets must be on a lead, or in an appropriate carrier, toilet trained, well behaved and be in the control of their owners at all times. Pets may be presented out of cages in the photography area only.
- **COVID-19 safety measures:** Pet Owners and Customers must comply with all directions and instructions of the Centre Management staff, security and representatives managing the photography

area, and photography staff. If the Pet Owner or Customer fails to comply with instructions and observe physical distancing and other safety measures, the Pet Owner or Customer may be asked to leave the photography area and the Centre.

- **One family of pets in the photography area at any given time** – 5-minute Bookings are made through the Scene to Believe microsite which will be linked through from QIC's centre website. Bookings slots offered every 4 minutes (maximum 14 per hour) allowing for cleaning and disinfecting before/ after each visit.
- To the extent permitted by law, QIC, its subsidiaries, associated entities, their directors, employees and representatives (the **"QIC Parties"**) disclaim all responsibility and liability for any loss or damage of any nature whatsoever which may be suffered by any person or pet directly or indirectly in relation to the pet photography (including loss or damage to the pet itself), whether that loss or damage is caused by any fault or negligence of the QIC Parties or otherwise.
- All information provided by you in relation to this service is managed under the QIC Privacy Policy at <https://www.qicgre.com/privacy-policy>.

