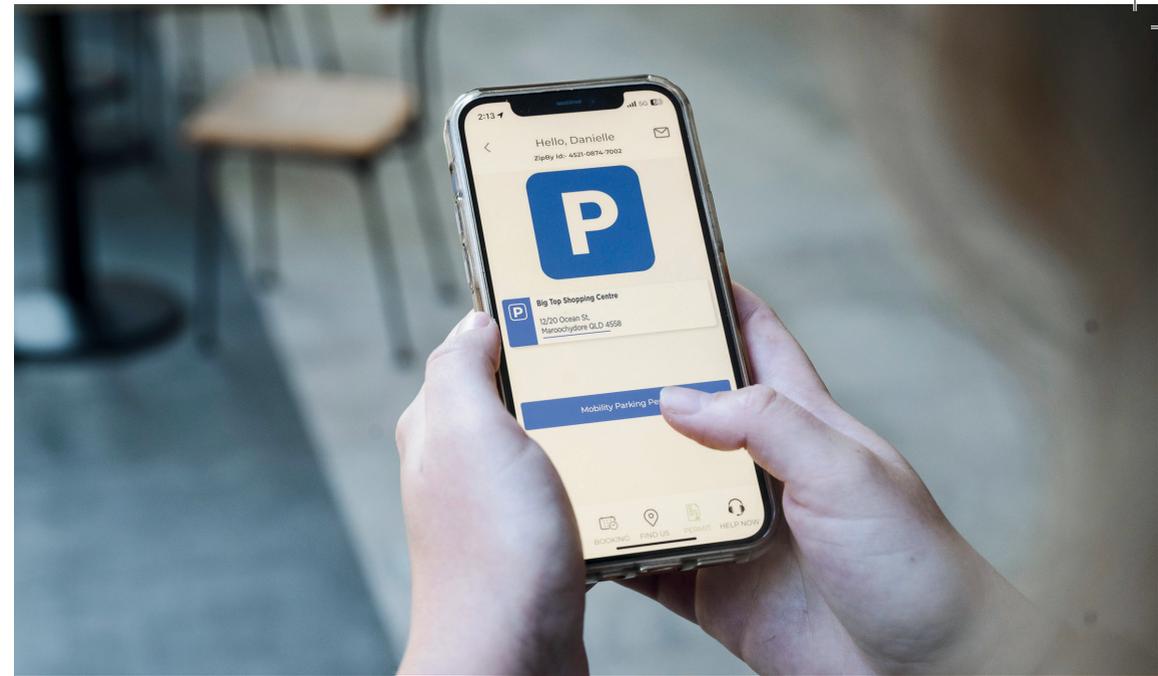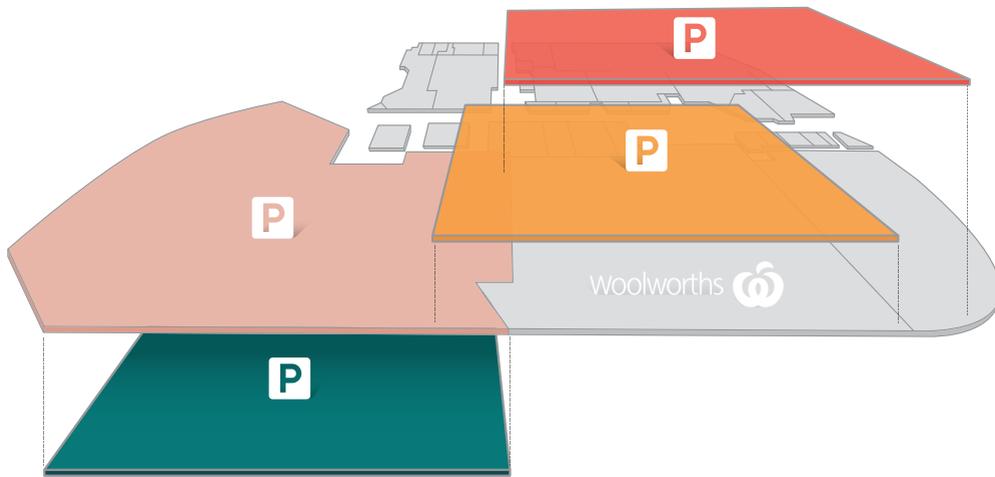# Parking at Big Top Shopping Centre

Welcome to Big Top Shopping Centre.

We aim to make Big Top Shopping Centre parking a seamless process with online registration that works with our licence plate recognition technology and ticketless parking.

- **Rooftop**
- **Level 2**
- **Level 1**
- **Ground**

Need support?

The 'HELP NOW' feature is located in the menu tab at the bottom of the App home screen. Using this feature, you can connect directly with a ZipBy App support member by phone or email.

Not using the App? Contact the ZipBy App support team:
P. 02 9892 9990 | E. support@zipby.com.au

MOBILITY PARKING AT

Big Top Shopping Centre

Welcome to Big Top Shopping Centre.

We aim to make all day mobility parking a seamless process with online registration that works with our licence plate recognition technology and ticketless parking.

How to Register for a Mobility Permit

Thanks to our upgraded parking system, Big Top Shopping Centre customers can book mobility parking conveniently and seamlessly using ZipBy, a userfriendly ticketless parking app.
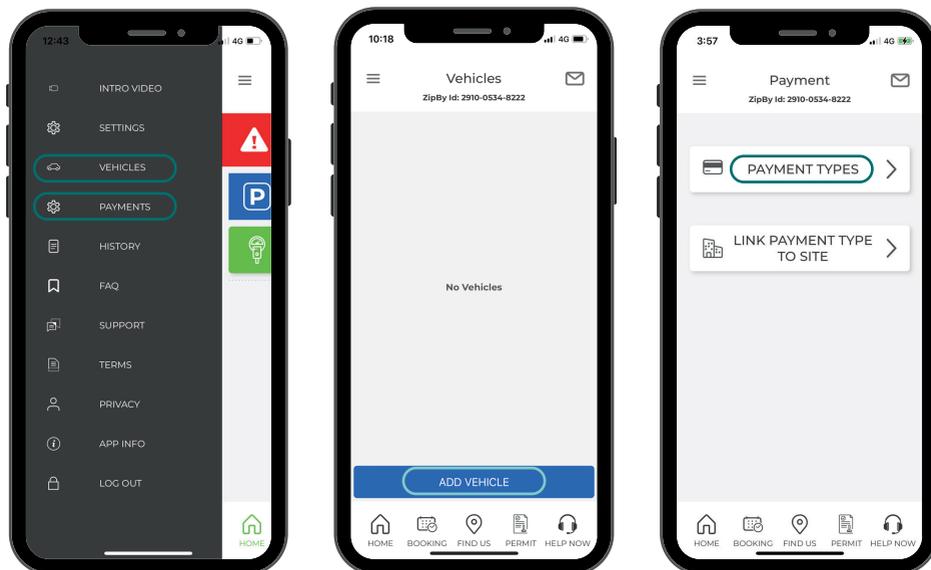
Here's how to book a mobility parking permit using ZipBy:

Become a ZipBy member:

- **Download the ZipBy App** from the App Store or Google Play Store.
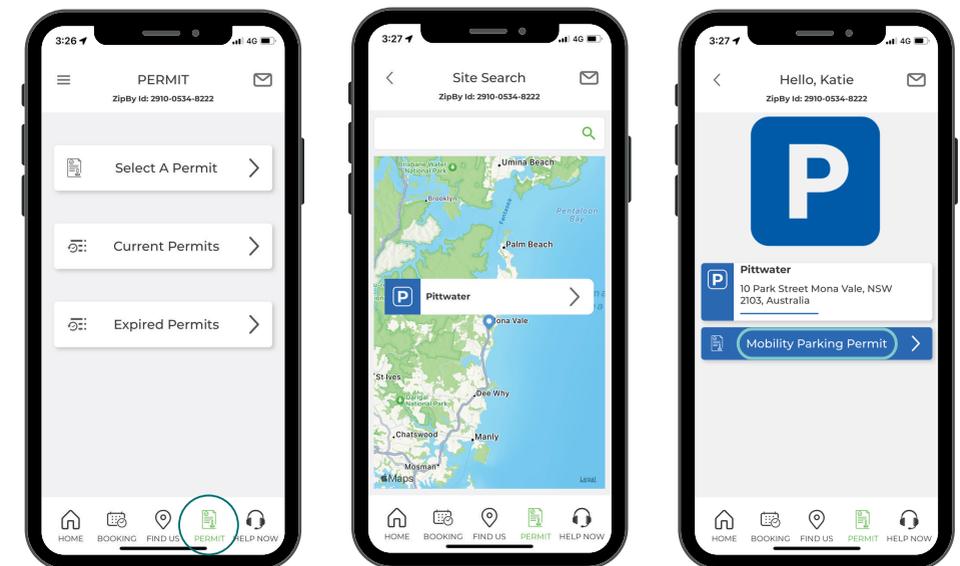- Using a dedicated email, **create an account.**

Set up your account:

- **Click the menu icon** located in the top left corner to access the main menu.
- Select the 'Vehicle' tab to **enter your vehicle details.** Changes to vehicles must be completed using the ZipBy app at least two hours before accessing the car parking areas.
- **Enter your payment** details by selecting 'Payments' in the menu.

Creating a permit

- Select the 'PERMIT' icon from the menu tab at the bottom of the screen.
- Click 'Select a Permit' and search and select Big Top Shopping Centre.
- Select 'Mobility Parking Permit' and fill in the details to create a permit.

Park with ease.

- Our ticketless parking uses licence plate recognition to track parking without the need for a paper ticket. On entry, a camera recognises licence plate details that has been registered to your ZipBy App account.