

PET PHOTOGRAPHY TERMS AND CONDITIONS

• QIC Limited (ACN 130 539 123) as trustee for QIC Castle Towers Trust (ABN 19 391 557 971) (“QIC”) is the owner of Castle Towers Shopping Centre. By registering for pet photography, you agree to be bound by the following terms and conditions.

• Pets are strictly limited to Dogs, Cats, Rabbits and Guinea Pigs only (no reptiles or farm animals are permitted). Alternative animal requests may be submitted for approval, however, must be approved by both photography staff and Centre Management staff. The photography staff and Centre Management’s decision is final. Photography staff have the right to refuse animals that are aggressive towards staff.

• No pets will be allowed inside Castle Towers Shopping Centre before or after a scheduled photography session.

• Pets must enter via: Green Car Park at Level 2 entrance, near Lowes OR Yellow Car Park at Level 2 entrance, near Baby Bunting

• Pet Photography Parking (see map below); Green Car Park, upper level via Castle St OR Yellow Car Park at Level 2 entrance, near Baby Bunting

• Customers must use designated car park entries to get to the Santa photography set

• Pets will not be permitted to enter through entrances other than Green Car Park, near Lowes OR Yellow Car Park, near Baby Bunting at any time

• All dogs participating in Santa pet photography must be vaccinated.

• Any dog listed as a restricted breed dog in NSW is not permitted.

• It is the responsibility of the pet owner to clean and dispose of any droppings that may occur by their pet whilst at Castle Towers Shopping Centre, including whilst in the carpark and travelling to the photography area.

• Customers will be requested to arrive 5 minutes before their scheduled photography time to register attendance with photography staff on arrival.

• Session times: To be offered on the following dates and times:

Wednesday 15 November from 5:30pm - 8:30pm

Wednesday 22 November from 5:30pm - 7:30pm

Saturday 25 November from 5:30pm - 7:30pm

Friday 8 December from 6:30pm - 8:30pm

• Control measures: All pets must be on a lead, or in an appropriate carrier, toilet trained, well-behaved and owners must be in the control of their pets at all times. Pets may be presented out of cages in the photography area only.

• COVID-19 safety measures: Pet Owners and Customers must comply with all directions and instructions of the Centre Management staff, security and representatives managing the photography area, and photography staff. If the Pet Owner or Customer fails to comply with instructions and observe physical distancing and other safety measures, the Pet Owner or Customer may be asked to leave the photography area and the Centre.

- One family of pets in the photography area at any given time – 5-minute Bookings are made through the Scene to Believe microsite which will be linked through from QIC’s centre website. Bookings slots offered every 4 minutes allowing for cleaning and disinfecting before/ after each visit.
- To the extent permitted by law, QIC, its subsidiaries, associated entities, their directors, employees and representatives (the “QIC Parties”) disclaim all responsibility and liability for any loss or damage of any nature whatsoever which may be suffered by any person or pet directly or indirectly in relation to the pet photography (including loss or damage to the pet itself), whether that loss or damage is caused by any fault or negligence of the QIC Parties or otherwise.
- All information provided by you in relation to this service is managed under the QIC Privacy Policy at <https://www.qicgre.com/privacy-policy>

