



# COMPETITION TERMS & CONDITIONS

## Christmas 2024 Spend & Win

### PARTICULARS

Item 1.	Type of Competition	Game of Chance
Item 2.	Name of Competition	Christmas 2024 Spend & Win
Item 3.	Shopping Centre	Castle Towers, located at: 6-14 Castle Street, Castle Hill NSW 2154
Item 4.	Permit Number	TP/00101
Item 5.	State Competition is being held	New South Wales
Item 6.	Promoter	QIC Limited (ACN 130 539 123) as trustee for QIC Castle Towers Trust (ABN 19 391 557 971)
Item 7.	Centre Customer Service Email Address	marketing@castletowers.com.au
Item 8.	Privacy	For privacy information please visit: <a href="https://castletowers.qicre.com/">https://castletowers.qicre.com/</a>
Item 9.	Competition Period	<b>Start Date:</b> 25 November 2024 at 9:00 AM (AEDT) <b>End Date:</b> 15 December 2024 at 11:59 PM (AEDT)
Item 10.	Eligibility Restrictions	Entry is only open to New South Wales residents. Participants under the age of 18 must have parent or legal guardian approval to enter.
Item 11.	Entry Method for Eligible Entry	To enter the Competition, the Participant must complete the following steps during the Competition Period:  To enter the Competition, the entrant must complete the following steps during the Competition Period: 1. Spend \$150 or more at participating specialty retailers on the same day. 2. Enter their details including spend details onto our competition platform for a chance to win an instant prize 3. All eligible spends will receive an entry into the major draw to win a \$5,000 Gift Card.
Item 12.	Maximum Number of Entries Permitted	There is no limit on the number of times a Participant may enter the Competition during the Competition Period.
Item 13.	Entry Form / Information Form Required	Yes
Item 14.	Entry Form / Information Form Collection Location	Via participating retailer QR codes, centre signage, Competition Activation area or via Centre website. – located at Castle Towers – located at Castle Towers
Item 15.	Purchase Receipt Validation Required	Yes
Item 16.	Total Prize Pool Value	\$62,599.69 AUD
Item 17.	Number of Prizes	Spend to Win: 527 Joy Factory: 976

<b>Item 18.</b>	<b>Number of Winners</b>	Spend to Win: 527 Joy Factory: 976
<b>Item 19.</b>	<b>Prize Description and Value</b>	The winner will receive: Instant win prizes: \$50 Castle Towers Gift Card x 520 \$50 Mattel Online Gift Vouchers x 6 Major Prize: \$5,000 Gift Card x 1  Joy Factory instant win prizes: \$30 Castle Towers Gift Card x1. \$20 Castle Towers Gift Card x2, \$10 Castle Towers Gift Card x4, Event Cinema Gold Class Voucher x3, Event Cinemas Movie Saver Voucher x96, Bras N Things Gift Card x1, \$50 Bailey Nelson Voucher x2. \$50 Hurricanes Voucher x1, L'Occitane Tote Bag and Samples x1, MECCA Replenishing Niacinamide Face Serum 30ml x51, Hairhouse ELEVEN Hiarcare Bon Bon x1, Hairhouse Brushworr Brushes x3, Endota Spa Candle x6, Sportscraft silk scarf x6, T2 Tea x37, Sunnlylife Hibiscus Floatie x3, Sunnlylife underwater camera x1, Sunnlylife Beach bat x3, Sunnlylife dive buddies x2, Seed Heritage \$20 Gift Card x50, Dracakis Silver Hoop Earrings x4, Stike Bowling & Holey Moley Gift Cards x30, Top Juice \$5 Gift Card x12, Top Juice \$10 Gift Card x5, Top Juice \$20 Gift Card x2, Top Juice \$50 Gift Card x1, Hurricanes \$100 Voucher x1, Colette Pink Lienke Beaded Clutch Bag x1, Colette Blue Elora Shoulder Bag x1, Colette Green Phillipa Mini Panel Tote Bag x1, Colette Blue Phillipa Mini Panel Tote Bag x1, Colette Green Kiki Clasp Top Handle Bag x1, Haigh's Superfrog x10, Gewurzhaus Five Favourites Australian Flavours gift packs x5, GYG \$15 Voucher and bottle x50, Hurricanes \$25 Voucher x5, Hurricanes Sauce Packs x5, iPlay Voucher x5 Yellow Games x25, Event Cinemas VMAX Voucher x4, Endota Hand Cream Bon Bons 50ml x20, Endota Signature Blend Essential Oil Bon Bon x10, Bras N Things \$50 Gift Card x1, Aesop Home Gift Box x1, Aesop Body Gift Box x1, Betty's Burger \$50 Gift Card x1, Betty's Burger \$20 Gift Card x1, OPSM \$150 Gift Card x1, Sephora Gift Pack x2, Event Cinema Tickets x50, \$15 Castle Towers Gift Card x450  or any substitute prize of a similar replacement type and value as determined by the Promoter.
<b>Item 20.</b>	<b>Prize Conditions</b>	\$50 promotional gift card prizes must be claimed by 23 December 2024 at 10:00 AM and used at Castle Towers by 24 December 2024 at 5:00PM (AEDT)
<b>Item 21.</b>	<b>Draw Date</b>	Instant prize: 25 November 2024 – 15 December 2024 Major prize: 16 December 2024 at 11:00 AM (AEDT)
<b>Item 22.</b>	<b>Draw Location</b>	At the office of Compco Digital, 3/166 Ramsgate Avenue, Bondi, NSW 2026.
<b>Item 23.</b>	<b>Method of Drawing Winner(s)</b>	The Promoter will conduct a random computerised draw of all eligible entrants to determine the winner(s).
<b>Item 24.</b>	<b>Notification of Winner(s)</b>	Instant win prizes via competition platform upon submission of entry. Major prize via email & phone.
<b>Item 25.</b>	<b>Claimed Prizes: Prize Claim Period</b>	Instant prizes: The period prize must be claimed is 23 December 2024 at 10:00 AM (AEDT)  Major prize: The period prize must be claimed by is 18 December 2024 at 10:00 AM (AEDT)
<b>Item 26.</b>	<b>Unclaimed Prizes: Claim Reserved Period</b>	The period until another prize winner is drawn is 19 December 2024 at 10:00 AM (AEDT) after the Prize Claim deadline has passed
<b>Item 27.</b>	<b>Prize Delivery Method</b>	The Prize(s) will be delivered via: Instant win prizes to be collected from Guest Services / promotional booth during the opening hours, unless specified elsewhere on the instant win email. Major prize will be delivered via post.
<b>Item 28.</b>	<b>Prize Restrictions</b>	As per the below Terms and Conditions of the Competition unless the Prize(s) are a cash prize the prize(s) are not redeemable for cash; The Prize(s) is/are not transferable.

Item 29.	<b>Personal Information Required from Participant</b>	Full name, Contact phone number, Email address, Suburb, Postcode and Store where Transaction was made
Item 30.	<b>Publication Details</b>	Not applicable.
Item 31.	<b>Centre's Use of Personal Information</b>	<ul style="list-style-type: none"> <li>• Conducting the Competition</li> <li>• Notification of prize/gift winners</li> <li>• Your name and email address are automatically entered into the Promoter's database when you enter the Competition. The Promoter collects these details to contact Competition winners, to inform you about events, activities and promotions, and to better target and personalise your shopping experience (where applicable) in accordance with the Promoter's Privacy Policy at <a href="https://www.qic.com.au/privacy-policy">https://www.qic.com.au/privacy-policy</a>. Other than as stated in this item, the Promoter will not collect, use and disclose the personal information of the Participant for any other purpose</li> <li>• Carrying out marketing for the Competition activities</li> </ul>
Item 32.	<b>If the Prize is a Gift Card (or another Prize which has conditions attached), where can the terms and conditions for the Prize be found</b>	<p><a href="https://castletowers.qicre.com/">https://castletowers.qicre.com/</a></p> <p>No other terms and conditions are applicable.</p>

<p><b>Item 33.</b></p>	<p><b>List of Participating Stores Required</b></p>	<p>A1 Alternation          Acupower Massage          Acurepoint          Adairs          Aesop          Al Aseel Restaurant          Alfie &amp; Noa          Allan's Mens Hairdressing          Angus &amp; Coote          Apple          Australian Skin Clinics          Baby Bunting          Bailey Nelson          Barbers at the Towers          Beauty at the Towers          Bed Bath N Table          Bellaccino Espresso Bar          Best and Less          Betts          Betty's Burgers &amp; Concrete Co          Billini          Blue Illusion          Blue Sky Kids Land          Bonbons          Bonds          Boost Juice          Bras N Things          Brooklyn Donuts          Brow Thread          BrowCo          Camilla          Casey's Toys          Castle Hill Camera House          Castle Hill Watch &amp; Jewellery Centre          Castle Towers Tailor (A1)          Chatime          Cheers Pancake by Gram          Chemist Warehouse          CHOP Butchery          Colette by Colette Hayman          Connor Menswear          Cosmo Coffee          Costi's Fish Market          Country Road          Criniti's Ristorante          Cue          Dapper and Boss          David Jones          Decjuba          Delisse French Café          Dolcettini Patisserie          Dotti          Dracakis Jewellers          Dusk          EB Games          Emerico          Endota Spa          Event Cinemas          Event Gold Class Cinemas          Exotic Indian Beauty          Fish N Chix          Florsheim          Flower Child          Flower Train          Fone King          Footlocker          Forever New          Fox Boutique          Freshworld          Freskin          Fuse Silver          Gami Chicken          Gangnam Bakery          Gazman          General Pants          George and Matilda Eyecare          Gewurzhaus</p>
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		<p>             Glamour Living              Glassons              Godiva              Gold buyers Central              Goodgames              Gregory Jewellery              Guzman Y Gomez              GY Kids              Haigh's Chocolates              Hairhouse              Happytel              Hedone              Holey Moley/Strike Bowling              Hurricanes              Hype DC              Indulge Nails &amp; Spa              Industrie              iPlay              Jacqui E              Jay Jays              JB Hi-Fi              Jim's Malaysia              Oporto              JT              Just Cuts              Just Jeans              Kaito              Kathmandu              Katies              KFC              Kidstuff              Kinn Niyom Thai              Kitten D'amour              Kmart              Kookai              La Femme              Laser Clinics Australia              Lawrence Dry Cleaners              Lee Massage and Acupuncture              Lego Store              L'Occitane              Lorna Jane              Lovisa              Lowes              M J Bale              Mad Mex              Makanai Ramen Noodle House              Mathers Shoes              McDonalds              Me &amp; Mo Homewares              Mecca              Memory Block              Merrell              Michael Hill Jeweller              Millers              Mimco              Miniso              Miracle Supermarket              Mister Minit              Mobile Experts              Moonlight Jewellery              Motto Motto              Ms Dumpling              My Chemist              My Health Food Shop              My House              Myer              Napoleon Perdis              Nespresso              Nextra Castle Towers              Nike              Noni B              Novo Shoes              OPSM              Oscar Wylee              O'Sushi &amp; Sake Bar              Oz Hair &amp; Beauty           </p>
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		<p> Oz Pop Culture  Ozan Kebab &amp; Pide  Pandora  PappaRich  Passiontree Velvet  Pet Town  Peter Alexander  Peter Jackson  Phone Kingdom  Pizza Hut Express  Platypus Shoes  Portmans  Posh Affair  Priceline  Prime Taste  Prouds  R M Williams  Rebel  Robert Cliff Master Jewellers  Rockmans  Rockwear  Rodd &amp; Gunn  Royals Hair Sydney  Sammi's Wigs  San Churro  Sanctuary For Hair  Sandler  Scoop  Seafolly  Secrets Shhh  Seed  Senario Café  Sephora  Shaver Shop  Shepherds Artisan Bakehouse  Sheridan  Shoes &amp; Sox  Skechers  Smiggle  Sony  Spa Moments  Specsavers  Splat The Shoe Company  Sportscraft  Star Carwash  Starbucks  Strandbags  Strike Bowling/Holey Moley  Sunglass Hut  Supre  Surf Dive n Ski  Sushi And Saki Bar  Sushi Bar Zen  Sushi Hub  Sushiya  Sussan  Swarovski  T Life (Telstra)  T2  Target  Tarocash  Taste of Shanghai  The Artistry  The Athlete's Foot  The Bean Hub &amp; Co  The Body Shop  The Mill Cafe &amp; Kitchen  The Reject Shop  The Shed Café Castle Towers  The Trybe  Top Juice  Tree of Life  Trendi  Typo  Uncommon Collective Store  Uniqlo  Universal Store </p>
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		<p>Veri Boutique  Vodafone  Wheel &amp; Barrow  Wicked Sweets  Williams The Shoemen  Witchery  Yakiniku Kosu  Yatai Ozeki  YD  Yori Yori  Zen Place  Zoo Clothing  Zoom Fones</p>
<b>Item 34.</b>	<b>List of Non-Participating Stores</b>	<p>Coles, Aldi, Liquorland, Castle Towers Medical Centre, HCF Dental, Hearing Australia, Myheath Medical Centre, Mycar, all banks, health funds and currency exchange.</p>
<b>Item 35.</b>	<b>Eligible Transaction exclusions</b>	<p>For the avoidance of doubt, payment for services (e.g. electricity, gas, telephone), registrations (e.g. motor vehicle registration), premiums (e.g. insurance and health fund premiums), rates, electronic receipts (on phones) or 'click and collect" (online purchases), subscriptions, medical and cosmetic services, TAB, liquor and cigarette purchases, deposits or payments to financial institutions or any similar payments (including payments made to Australia Post, lay-by transactions, newsagency and lotteries purchases) will not qualify as an Eligible Transaction.</p>



# TERMS AND CONDITIONS

## Participation in the Competition

1. By participating in the Competition, the Participant agrees to these Terms and Conditions. These Terms and Conditions incorporate the 'Particulars' section (above) which sets out some of the key details and rules of the Competition.
2. The Participant may enter the Competition the number of times specified in the Maximum Number of Entries Permitted during the Competition Period.
3. To participate in the Competition, the Eligible Person must during the Competition Period:
  - (a) complete the Entry Method for Eligible Entry (subject to any Eligibility Restrictions) specified during the Competition, Period; and
  - (b) if the Eligible Person is under the age of 18 years, be consented to by a parent or guardian of the Eligible Person and any relevant consent form signed where applicable.
4. For Competitions which include Participating Retailers the Promoter (in its reasonable discretion) has the right to add or to remove a Participating Retailer from the list of Participating Retailers at any time.

## The Competition

5. The Competition will be conducted either at the Centre, online at the Centre's website or on the Centre's social media accounts during the Competition Period. The Competition will start on the Start Date and end on the End Date of the Competition Period .

## Eligibility

6. The Competition is only open to Eligible Persons.
7. The Promoter reserves the right, at any time, to verify the eligibility of any Participant (including a Participant's identity, age and place of residence) and to disqualify any Participant who does not comply strictly with these Terms and Conditions or who tampers with the entry process. Incomplete, indecipherable or illegible entries will be deemed invalid. If requested by the Promoter, a Participant must provide the Promoter with evidence of eligibility. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

## The Prize

8. Each Eligible Entry by an Eligible Person will be entered into the Competition.
9. The Prize Description and Value, Number of Prizes and Total Prize Pool Value are specified in the 'Particulars' section. If a recipient of a Prize (**Prize Recipient**) is under the age of 18 years, the parent or guardian of the Prize Recipient who gave permission for entry into the Competition will be deemed to be a Prize Recipient for the purposes of the Competition.
10. The Prizes are not transferable, refundable or exchangeable and cannot be taken as cash.
11. The Prize Winners drawn at random will win a Prize. Each entry must have an equal chance of winning.

12. The draw will take place at the Draw Location on the Draw Date in accordance with the Method of Drawing Winners .
13. The Promoter will use reasonable efforts to notify the Prize Winners in accordance with the Notification of Winners process to arrange the Prize Delivery Method.
14. If despite reasonable efforts the Promoter is unable to locate or contact the Prize Winner within the Claim Reserved Period, the Promoter will publish that information on the Centre's website and/or Facebook account and/or Instagram account(s) and another Prize Winner will be drawn. Any subsequent winner will be notified in accordance with these Terms and Conditions. This clause applies so long as the Number of Winners and the Number of Prizes have not yet been exhausted.
15. If the Prize is not available because of unforeseeable or other special circumstances, the Promoter may offer a substitute prize that is similar to and of equal or greater value than the original Prize.
16. The Promoter may publish the results of the Competition in accordance with the Publication Details
17. A Participant claiming to be a Prize Winner will be required to:
  - (a) complete the Claim Method within the Prize Claim Period; and
  - (b) provide the Purchase Receipt.
  - (c) provide proof of identity.
18. The Promoter's decision as to the winner of the Prize is final and binding and no correspondence will be entered into in relation to the Promoter's decision.
19. The Prizes are subject to the Prize Conditions and Prize Restrictions and any other conditions relating to the use of the Prize (including validity period) which can be obtained directly from the Prize provider. Where the use of the Prize is subject to the terms and conditions of a Prize provider other than the Centre, any dispute in relation to those terms and conditions must be directed to that party and the Promoter has no responsibility for resolving such disputes.

## Other General Terms

20. All Competition entries are the property of the Promoter.
21. Each Participant:
  - (a) presently assigns to the Promoter all Intellectual Property Rights in or for the Materials and all existing and future materials created (whether alone or jointly with the Promoter) by the Participant in relation to the Materials;
  - (b) warrants that the Participant has the right to make this assignment and that the Promoter's use of the Materials will not infringe any Intellectual Property Rights of any third party; and
  - (c) voluntarily, irrevocably and unconditionally consents to the Promoter, or persons authorised by the Promoter, doing or omitting to do, with respect to the Materials, any act which would otherwise infringe the Participant's Moral Rights in the Materials.



22. The Prize Winner consents to the Promoter using their name, likeness, image and voice for an unlimited period and without remuneration for marketing and publicity use, if requested by the Promoter. The Prize Winner's name, likeness, image and voice will not be used for any other purpose
23. The Promoter shall not be liable for:
  - (a) any Loss whatsoever that is suffered (including, but not limited to, indirect or consequential loss); or
  - (b) any personal injury suffered or sustained,during the course of participating in this Competition or using the Prize, except for and to the extent that any liability cannot be excluded by law.
24. Each Participant indemnifies and keeps indemnified the Promoter against all claims and Losses suffered or incurred by the Promoter or any third parties arising out of the breach of these Terms and Conditions by the Participant, the conduct of the Participant in the Competition or the use of the Prize by the Participant.
25. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its reasonable discretion, to the fullest extent permitted by law and subject to any written directions from a regulatory authority (if any) to:
  - (a) disqualify any Participant; and/or
  - (b) modify, suspend, terminate or cancel the Competition as appropriate.
26. If the Competition is conducted, administered or promoted on Facebook and/or on Instagram or if the Promoter publishes information or Prize Winners on Facebook and/or Instagram, then the Participant agrees to follow and act in accordance with the Facebook Terms of Service, which can be viewed at <https://www.facebook.com/terms.php> and/or Instagram's Terms of Use, which can be viewed at [https://help.instagram.com/581066165581870/?helpref=hc\\_fnav](https://help.instagram.com/581066165581870/?helpref=hc_fnav). The Competition is not sponsored, endorsed, administered by, or associated with, Facebook and/or Instagram. The Participant agrees that Facebook and/or Instagram will not be responsible for any claims and Losses of any kind associated with this Competition and releases Facebook and/or Instagram to the full extent permitted by law.
27. Any information provided by the Participant in this Competition is being provided to the Promoter and not to Facebook or Instagram.
28. If a Participant considers that the Competition was not conducted in accordance with these terms or there is otherwise a disagreement between Promoter and a Participant in relation to the Competition, the parties will in good faith seek to resolve the disagreement. Participants must contact the Promoter at the email address specified in the 'Particulars' section and set out the details of its complaint.

## Privacy

29. Under the *Privacy Act 1998* (Cth), the Promoter must notify Participants of certain matters when it collects personal information about them including how it plans to use or disclose it. If a Participant chooses to enter or take part in the Competition, the Participant may be required to provide the Promoter with personal information about themselves set out in Personal Information Required from Participant item of the 'Particulars' section, Facebook account and/or Instagram name.
30. The Promoter will collect, use and disclose the personal information which the Participant has provided for the

purpose specified in the Centre's Use of Personal Information set out in the 'Particulars' section (generally for notification, promotional and marketing purposes) and in accordance with the Promoter's Privacy Policy at <https://www.qic.com.au/privacy-policy>. The Promoter will not collect, use and disclose the personal information of the Participant for any other purpose.

31. By entering the Competition, the Participant consents to the collection, use and disclosure of his or her personal information in the manner outlined in these Terms and Conditions.
32. If a Participant would prefer that the Promoter does not use or disclose the Participant's personal information in the way outlined in these Terms and Conditions and/or retain their personal information for the purposes described herein, the Participant should contact the Promoter.
33. A Participant has the right to access, in most circumstances, personal information which the Promoter holds about the Participant. A Participant may contact the Promoter to ask for access to the Participant's personal information, or if the Participant has a complaint concerning a Participant's information privacy. The Promoter may deny the participant's request for access in reasonable circumstances. If the Promoter does this, it will tell the Participant why.
34. The Promoter's Privacy Policy contains further information on its processes in relation to access to and correction of personal information, about how a Participant may complain about a breach of the Australian Privacy Principles and how the Promoter will deal with such a complaint. The Promoter's Privacy Policy is available at the Centre's website.
35. If a Participant considers that any personal information that the Promoter holds about the Participant is inaccurate or if at any time the Participant's details change, the Participant may contact the Promoter and the Promoter will take reasonable steps to ensure that such personal information is corrected. The Promoter will take reasonable steps to keep personal information secure from misuse, interference, loss or unauthorised access, modification or disclosure.

## Governing law

36. These Terms and Conditions are governed under the laws of the applicable jurisdiction noted in the 'State Competition is being held' item of the 'Particulars'

## Definitions

Any capitalised term used in these terms and conditions that are not defined in this 'Definitions' section and described in the 'Particulars' section will have the meaning given in the 'Particulars' section.

“**Centre**” means the Shopping Centre specified in the 'Particulars' section.

“**Competition**” means the opportunity to go into the draw to attempt to win a Prize in accordance with these Terms and Conditions.

“**Competition Period**” means the period specified in the 'Particulars' section.

“**Eligible Entry**” means an entry which complies with the Entry Method for Eligible Entry and Eligibility Restrictions, set out in the 'Particulars' section.

“**Eligible Person**” means an individual who:

- (a) is a resident of the relevant state/territory the Centre is located within;
- (b) if under 18 years of age, has a parent or guardian's permission to participate in the Competition;

- (c) is not a Non-Eligible Person; and
- (d) submits an Eligible Entry subject to any Eligible Transaction exclusions.

**“Eligible Transaction”** means a transaction made by an Eligible Person who makes a purchase at a Participating Retailer during the Competition Period. For the avoidance of doubt, payment for services (e.g. electricity, gas, telephone), registrations (e.g. motor vehicle registration), premiums (e.g. insurance and health fund premiums), rates, electronic receipts (on phones) or ‘click and collect’ (online purchases), subscriptions, medical and cosmetic services, TAB, liquor and cigarette purchases, deposits or payments to financial institutions or any similar payments (including payments made to Australia Post, lay-by transactions, newsagency and lotteries purchases) will not qualify as an Eligible Transaction.

**“Intellectual Property Rights”** means all intellectual property rights, including copyright and any right to keep confidential information confidential.

**“Losses”** means all liabilities, losses, damages, costs and expenses suffered or incurred by any person whether arising in contract or tort (including negligence) or under any statute or under any other cause of action, and **“Loss”** has a corresponding meaning.

**“Materials”** means written materials provided by the Participant pursuant to the Competition.

**“Moral Rights”** means the rights under the Copyright Act 1968 of integrity of authorship, attribution of authorship, and the right not to have authorship of a work falsely attributed.

**“Non-Eligible Person”** means the following:

- (a) owners and managers of the Centre;
- (b) retailers of the Centre;
- (c) suppliers, associated companies and agencies of the Centre;
- (d) the employees or contractors of the persons and entities in paragraphs (a) – (c); and
- (e) any spouse, child, de facto or any other person living at the same premises as any of the persons mentioned in paragraphs (a) – (d).

**“Participant”** means any person who participates in the Competition.

**“Participating Retailer”** means the retailers included in the list of Participating Retailers.

**“Prize”** means the prize described in the Particulars or any substitute prize of a similar replacement type and value as determined by the Promoter. Participants may only win one (1) Prize.

**“Promoter”** means the owner of the Centre and its personnel.