

Policy name: Mt Hotham Drinking Water Quality Policy

Owned by: Technical Services and Environment

Policy number: TES002

Why we have this policy

The purpose of this policy is to set out the approach and commitment of the RMB to provide reliable delivery of safe drinking water that meet customer needs and contributes to the ongoing viability of the resort.

The RMB will supply its customers with drinking water that satisfies the requirements of the *Safe Drinking Water Act (2003)* and *Safe Drinking Water Regulations (2015)* and seek to meet our customer expectations for drinking water quality. Through this policy, the RMB will support our vision “to establish Mt Hotham as a lead regional tourism destination with a thriving year-round economy, delivered within an environmentally sustainable framework”.

The drinking water quality objectives are:

- To meet, or exceed, Standards for water quality, environmental protection and customer service,
- To manage risk responsibly,
- To ensure informed decision making based on reliable available data,
- To support growth and development in our customer base,
- To ensure the environment is protected.

Who and what does this policy apply to?

This policy applies to all RMB employees, suppliers and contractors responsible for the management, operations, maintenance and monitoring of our drinking water supply network.

Key Principles

To implement this Policy, the RMB will adopt the following approach, in partnerships with stakeholders and relevant agencies:

- Utilise a risk-based approach in which potential impacts on water quality, from catchment to tap, are identified and mitigated,
- Ensure high raw water quality by protecting the health of the Upper Swindlers catchment and waterways through effective partnerships with stakeholders and relevant agencies,
- Provide high quality drinking water through operational monitoring, sampling and process control measures,
- Maintain appropriate contingency planning and incident response systems and reporting,
- Maintain drinking water quality expertise and capabilities through professional development opportunities for staff,
- Publish the results of the drinking water quality with Annual Reports and respond to customer enquiries in a timely manner,
- Participate in industry forums dealing with drinking water quality and keep abreast of developments in drinking water quality research and management,
- Continually improve practices by assessing performance against corporate objectives and stakeholder expectations.

Mount Hotham Alpine Resort Management Board Policy No. [TES002]

DRINKING WATER QUALITY POLICY

Responsibilities

The Board is responsible for overseeing the implementation of the policy.

The Executive Leadership Team (ELT) is responsible for incorporating the RMBs drinking water quality responsibilities into business planning and operational activities.

The Director, Technical Services and Environment is responsible for directing, reviewing and reporting upon the implementation of the Drinking Water Quality Policy and Mt Hotham Drinking Water Risk Management Plan.

Senior Managers and staff involved in the supply and monitoring of drinking water are responsible for understanding, implementing, maintaining and continuously improving the drinking water quality risk management system.

Associated key documents

- *Safe Drinking Water Act (2003) and Safe Drinking Water Regulations (2015)*
- Australian Drinking Water Guidelines (updated November 2018)
- Mt Hotham Drinking Water Risk Management Plan
- Mt Hotham Annual Drinking Water Annual Reports
- FIN017 Asset Management Accountability Policy

Policy Review Register

Date created	April	2021
Review frequency	Every 2 years	
Last reviewed	April	2021
Next review	April	2023
Review responsibility	Technical & Environmental Services Director	
Approval responsibility	CEO	
Approved by	Board Chair	