

BSB50920 Diploma of Quality Auditing FAQ

How do I achieve this qualification?

BSB50920 Diploma of Quality Auditing requires the completion of 12 units of competency. Intertek SAI Global Pty Ltd (RTO No:106919) has designed the qualification to consist of four modules from the following courses;

Module 1: Lead Auditor Training

Module 2: Integrated Governance, Risk Management and Compliance

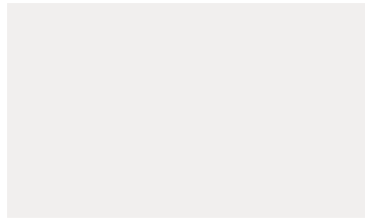
Module 3: Lead and Communicate with Influence

Module 4: Implementing Enterprise Risk Management OR

ISO 45001OHS Risk Management OR

Quality Assurance and Food Safety Management

Core Units of Competency (All units required)	Intertek SAI Global Course
BSBAUD411 Participate in quality audits	Lead Auditor
BSBAUD511 Initiate quality audits	Lead Auditor
BSBAUD512 Lead quality audits	Lead Auditor
BSBAUD513 Report on quality audits	Lead Auditor
Group A (All units required)	Intertek SAI Global Course
BSBAUD514 Interpret compliance requirements	Integrated Governance Risk Management and Compliance
BSBAUD516 Develop and monitor processes for the management of breaches in compliance requirements	Integrated Governance Risk Management and Compliance
Group B (All units required)	Intertek SAI Global Course
BSBSTR502 Facilitate continuous improvement	Integrated Governance Risk Management and Compliance
BSBCMM511 Communicate with influence	Lead and Communicate with Influence
Elective units (4 elective units required)	
BSBCMM412 Lead difficult conversations	Lead and Communicate with Influence
BSBPEF502 Develop and use emotional intelligence	Lead and Communicate with Influence
BSBOPS504 Manage business risk	Implementing Enterprise Risk Management
BSBOPS502 Manage business operational plans	Implementing Enterprise Risk Management
BSBWHS513 Lead WHS Risk Management	ISO 45001:2018 OHS Risk



BSBWHS519 Lead the development and use of WHS risk management tools

ISO 45001:2018 OHS Risk

FBPFST6001 Develop, manage and maintain quality systems for food processing

Quality Assurance and Food Safety Management

BSBAUD515 Evaluate and review compliance

Quality Assurance and Food Safety Management

Qualification Rules

Total number of units required = 12 units of competency:

4 core units plus

8 elective units of which

- 2 electives units must be from Group A
- 2 elective units must be from Group B
- Remaining 4 elective units:

-Up to 4 units may be selected from Group A or Group B

-If not listed, up to 2 units may be selected from a Certificate IV from this or any other currently endorsed training package qualification or accredited course

-If not listed, up to 4 units may be selected from a Diploma or Advanced Diploma from this or any other endorsed training package qualification or accredited course

For further information about the rules for this qualification refer to:

About the qualification

Who is this qualification suitable for?

This qualification reflects the role of individuals who possess a sound theoretical knowledge base in quality auditing and use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work or the work of an audit team. The Intertek SAI Global program is designed for individuals seeking to gain the qualification required for their job role.

Typical job roles may include:

- QA Managers
- Quality Facilitators
- Auditors
- General Managers
- Quality and Improvement Consultants
- Management professional responsible for implementing management systems, policies and ensuring compliance

Units of competency issued by another RTO

Can I use other units of competency towards the qualification from another RTO?

You may have already completed some of the mandatory core units or elective units of competency that can count towards this qualification. Intertek SAI Global recognises all units of competency issued by other RTO's. However, Intertek SAI Global will not issue the qualification that is achieved wholly through recognition of all units towards the qualification as credit transfer from another RTO or RTO's.

Units completed from another RTO being brought across should meet the requirements of the packaging rules for the qualification.

Refer to <https://training.gov.au/Training/Details/BSB50920>

Previous Students

Alternatively you may have completed relevant units of competency (e.g. BSB units of competency from other courses or qualifications with Intertek SAI Global such as; BSB51918 Diploma of Leadership and management; or BSB51315 Diploma of Work Health and Safety that can count towards this qualification. If you want to gain recognition of the additional units in this qualification contact us.

Qualification pre-requisites and entry requirements

What are the entry requirements for the qualification?

Prerequisite requirements: There are no prerequisite requirements for this qualification or for any of the recommended courses. Intertek SAI Global has entry requirements for students who complete the modular approach with Intertek SAI Global. The entry requirements are advised on the website under the prerequisites section against each course.

Access to a workplace is required for the completion of post course assessment activities.

How can I achieve the qualification?

Which Intertek SAI Global courses count towards the qualification?

Module 1: Lead Auditor(5 days)
BSBAUD411 Participate in quality audits
BSBAUD511 Initiate quality audits
BSBAUD512 Lead quality audits
BSBAUD513 Report on quality audits

Module 2: Integrated Governance, Risk Management and Compliance (2 days)
BSBAUD514 Interpret compliance requirements
BSBSTR502 Facilitate continuous improvement
BSBAUD516 Develop and monitor processes for the management of breaches in compliance requirements

Module 3: Lead and Communicate with Influence (2 days)
BSBCMM511 Communicate with influence
BSBCMM412 Lead difficult conversations
BSBPEF502 Develop and use emotional intelligence

Module 4: Implementing Enterprise Risk Management (2 days)
BSBOPS504 Manage Business Risk
BSBOPS502 Manage Business Operational Plans

OR

Module 3: ISO 45001 OHS Risk Management (2 days)
BSBWHS5 19 Lead the development and use of WHS risk management tools
BSBWHS5 13 Lead WHS risk management

OR

Module 4: Quality Assurance and Food Safety Management (3 days)
FBPFST6001 Develop, manage and maintain quality systems for food processing
BSBAUD515 Evaluate and review compliance.

How long does the qualification take to complete?

How long does it take to complete the qualification?

The Diploma will generally take 2 years to achieve with the modular approach at Intertek SAI Global. BSB50920 Diploma of Quality Auditing requires completion of 4 modules, which comprises of 11 days of total face to face learning, self-paced learning which involves practice the knowledge gained during the course at the work place. The amount of self-paced learning will vary depending on the existing knowledge and skills of each student. This will be followed by completing a work-based assessment. The assessment is required to be completed and submitted within 6 months of attendance at the course.

What does superseded mean?

Training packages are reviewed regularly by the Industry Reference Committees and updated by the Skills Service Organisations to ensure they meet industry needs. The Business skills training package underwent review and as a result the qualification BSB51615 Diploma of Quality Auditing has been superseded by BSB50920 Diploma of Quality Auditing.

Is my BSB51615 Diploma of Quality Auditing not valid anymore?

BSB51615 Diploma of Quality Auditing is still a valid qualification and is not mandatory for you to upgrade if you do not wish to.

Why is the Diploma only Days of face to face learning?

We have designed our Diploma qualification based on industry consultation. Our clients Prefer a modularised approach to the achievement of the qualification. The qualification takes 11 of face to face learning for several reasons:

Clustered or Integrated Assessments

Some training organisations train and assess each unit of competency separately. This can be frustrating and can lead to being over-assessed. Most Intertek SAI Global assessments are based on clustered units of competency – you will see at the end of the guide the relevant unit or units of competence that each assessment task is assessing.

We also use the approach or clustered or integrated assessments. By clustering similar BSB units of competency together you can complete short amounts of face-to-face training. This means time away from work for you. A unit can also be issued when the evidence requirements are met during the completion of a cluster of post course assessments. The post course assessment requirements for each course depends on the individual's skills.

The integrated assessment approach is outlined by your facilitator for each course. In class you are guided through to ensure you have a thorough understanding of the assessment requirements.

This approach works best for people with current auditing and/or management systems experience who are able to complete the post course workplace assessment requirements. This approach does not work for everyone. If you have any queries please contact our customer service team.

Post course assessment requirements

How long do the post course assessments take for each course?

The post course assessment requirements for each course varies as they award different units of competency. It's recommended students complete the self-paced learning prior to commencing work on the work place post course assessment. This depends on the individual skills and experience.

Over what time frame should you complete your qualification?

Given that you must complete post course assessment tasks for all accredited courses in the Diploma of Quality Auditing qualification, it is best to space out your attendance and completion of the modules. We generally recommended you complete the courses over a period of 6-24 months – this will vary based on your situation.

Language, literacy and numeracy requirements for this qualification

What are the literacy requirements for this qualification?

Candidates are required to have a suitable level of language and literacy to enable them to successfully participate in and complete the required course work and assessment requirements. This means candidates need to have effective language, communications and interpersonal skills and have the ability to write a range of documentation relevant to auditing the specific management systems pathway.

At Diploma level assessments will focus on the evidence of:

- Cognitive and communication skills to identify, analyse, synthesise and act on information from a range of sources
- Cognitive, technical and communication skills to analyse, plan, design and evaluate approaches to unpredictable problems and/or management requirements
- Specialist technical and creative skills to express ideas and perspectives
- Communication skills to transfer knowledge and specialised skills to others and demonstrate understanding of knowledge

We are able to adjust some assessment requirements on request.

Candidates with special needs are advised to email training@saiglobal.com prior to booking so that reasonable adjustments to training and assessment can be contemplated.

Please see our training Code of Practice and the Student Handbook on the Intertek SAI Global Website for further information
<https://learning.saiaassurance.com.au/training-terms-and-conditions>

General questions

What are RPL and Credit Transfer?

Please refer to the Intertek SAI Global Website for further information about the RPL process and the Diploma of Quality Auditing:
<https://learning.saiaassurance.com.au/recognition-of-prior-learning>

What are the fees for RPL and Credit transfer?

Refer to the Intertek SAI Global website in the Terms and Conditions;
<https://learning.saiaassurance.com.au/training-terms-and-conditions>