

1



You will need your passport checked. This is called "Passport Control". You can do this in two ways:

Customs Desk – Someone will help you

Self-Service – You can do it yourself

2



Customs Desk

If you choose Customs Desk, line up with the rest of the passengers. When you get to the desk, you need to give your boarding pass and passport to the Australian Border Force Officer.

2



Self-Service

If you choose Self-Service passport check, join the queue and wait. When it is your turn, scan your passport and follow the instructions on screen.

3



Customs Desk

You will need to take off any hats or sunglasses.

3



Self-Service

Once you have stood and had your photo taken, the gate will open.

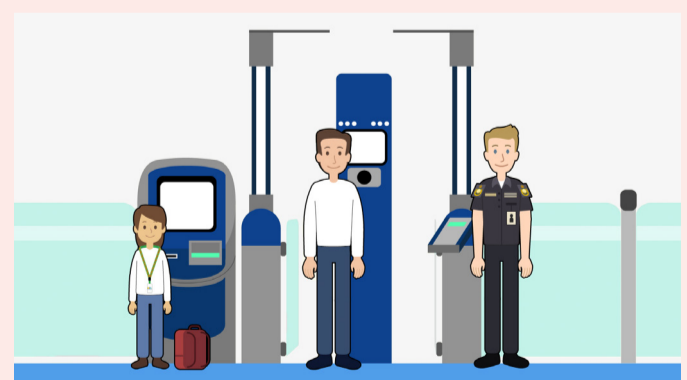
4



Customs Desk

Look towards the officer and after the check, they will give you back your passport. You can talk to an Australian Border Force Officer if you are unsure where to go.

4



Self-Service

Then you will walk through the gate. You can talk to an Australian Border Force Officer if you are unsure what to do.