

Premium Home Package.

**Terms and Conditions
June 2021.**



For police, emergency
and health workers

Premium Home Package

Premium Home Package offers Police Financial Services Limited ABN 33 087651661 AFSL 240293 Australian Credit Licence 240293 (BankVic) members savings and benefits. Available to homeowners, the Premium Home Package (PHP) gives you discounts on your home insurance premiums, higher interest rates on term deposits as well as other savings benefits. The more products you have with us, the more you save.

IMPORTANT INFORMATION – THINGS YOU SHOULD KNOW ABOUT YOUR PROPOSED PREMIUM HOME PACKAGE

If you wish to take up the Premium Home Package, you must advise us, meet the mandatory account criteria, pay the Annual Fee and accept the terms and conditions.

If you wish to take up the Premium Home Package benefits, you must advise us that you are eligible for the Package benefits applying to the product or service and request that they be applied.

Premium Home Package benefits cannot be taken in conjunction with, or in addition to other special offers, negotiated rates or discounts offered by BankVic.

It is essential that all loans and other products under the Premium Home Package must be held in the same name or names as the Eligible Loan Account/s, unless otherwise agreed by BankVic.

Loan and credit card applications are subject to our normal credit approval criteria.

The Premium Home Package terms and conditions are detailed below.

These terms and conditions should be read in conjunction with the terms and conditions of the eligible products or services you acquire and our BankVic Terms and Conditions. These terms and conditions do not replace or vary any other terms and conditions that apply to your accounts or services that form part of this Package. If the terms and conditions applying to any account or service forming part of this package are inconsistent with these terms and conditions, then these terms and conditions will prevail.

1. Defined Terms

Annual fee the annual Premium Home Package fee.

Annual Payment Date means each anniversary of the first business day of the month following the day upon which your initial annual Premium Home Package fee was paid.

Eligible credit card Account BankVic Visa Gold credit card account for which you are the account holder;

Eligible Insurance Product Home Building (excluding Vital, Fundamental and Landlord policies), Home Contents and Valuables and Motor Car insurance policies taken out through BankVic for which you are the policy holder.

Eligible Loan Account any of the BankVic account/s:

- Standard Variable Rate Home Loan
- Line of Credit Home Loan

- Fixed Rate Home Loan and
- Interest only Home Loan;

Note: effective from 12 June 2012, an investment loan is no longer be an Eligible Loan Account. This applies to new Package applicants only.

Existing Premium Home Package members with an existing investment loan will continue to receive their Premium Home Package benefits, as available under these terms and conditions.

Eligible Product or Service eligible credit card Account, Eligible Loan Account, Eligible Savings Account, Eligible Insurance Product;

Eligible Savings Account BankVic Transaction Account for which you are the account holder;

Mandatory Accounts eligible Loan Account plus either a BankVic Visa credit card account for which you are the account holder and is operated only for your personal use or an Eligible Savings Account

Nominated Transaction Account an eligible Savings Account or Eligible credit card Account;

Package: Premium Home Package

Premium Home Package benefit any benefit or discount described in clause 10 of these terms and conditions.

Total Home Lending Balance the sum of the account balance of home loan accounts and the approved credit limit of Line of Credit account/s that you, as the borrower, have with us.

Transaction Account an At Call savings account.

We /Customer Owned Bank / BankVic Police Financial Services Limited ABN 33 087 651 661 AFSL 240293 Australian Credit Licence 240293 and any successor at law and any other grammatical form of the word 'we' has a corresponding meaning;

You / Your the member, borrower or any person authorised to act on behalf of the member and any other grammatical form of the word has a corresponding meaning.

2. Mandatory Criteria

To qualify for the Premium Home Package and receive the Package's benefits you must meet the following mandatory criteria:

- Be a BankVic Member;
- Be a borrower or joint borrower of at least one of the following Mandatory Accounts:
 - Standard Variable Rate Home Loan
 - Line Of Credit Home Loan
 - Fixed Rate Home Loan
 - Interest Only Home Loan
- Be the accountholder or joint accountholder of an Eligible Savings Account or the accountholder of an Eligible credit card Account.

Please note that discount variable interest rate home loans during the loan's contracted discount period, car and personal loans do not qualify as Mandatory Accounts.

The Package Benefits are not available in conjunction with any other special offer or package.

BankVic is not obliged to provide you with any Package Benefit unless:

- you have accepted these terms and conditions
- you pay the Package's Annual Fee or any other applicable fees and charges that may be applied to the Package, where notice of which has been given to you;
- you maintain a Mandatory Account; and we have approved your application for the Package.

3. Commencement

The Premium Home Package will commence and benefits apply from the date

- your new home loan is approved by us; or
- your request to convert to the Premium Home Package is approved
- where the Premium Home Package Member;
 - holds an existing fixed term deposit, interest rate benefits cannot commence until the term deposit is rolled over, i.e. a new term (deposit) commences;
 - has an existing Eligible Insurance Product the benefit will only apply to an additional or new Eligible Insurance Product taken out before loan funding;
 - if the borrower on a fixed interest rate home loan, interest rate discounts cannot commence until the a new fixed interest rate period commences.
- with the exception of insurance discount benefits, which are not available on policy renewals after the first 12 months, benefits are available for the life of the package provided that:
- you are not in default in any of your home loans;
- you have paid the Annual Fee and any other applicable fees and charges; and
- you maintain the Mandatory Accounts

BankVic may at its sole discretion vary or remove any or all of the benefits provided that we give to you written notice of such withdrawal or variation which shall not take effect until the next Annual Payment Date.

4. Acceptance

You accept these terms and conditions by indicating and signing the Home Loan Application Form or Premium Home Package Application Form or variation notice if you have an existing Eligible Loan Account.

5. Package Benefits

You will be eligible to receive a number of benefits as a Premium Home Package member as soon as we approve your application. These benefits are only available on products or services listed as Eligible Product or Service.

To receive the Package Benefit, you must ensure you advise us of your eligibility when you take up the Eligible Product or Service.

The terms and conditions or conditions of use and fees and charges applying to the product or service that becomes an Eligible Product or Service continue to apply to the product or service. Full details of each product or service's terms and conditions are available on request.

The Package Benefit may be an interest rate discount and/or waived costs on credit products, discount on some insurance premiums.

5.1 Home Loan Benefits

Discount Criteria

The following interest rate discounts are available in the Premium Home Package:

- 0.25% up to \$249,999*
- 0.40% on Total Lending of \$250,000 up to \$749,999 and
- 0.50% on Total Lending of \$750,000 or more
- 0.10% discount pa on fixed rate Loans**

*Existing Premium Home Package members with an existing investment loan linked to their Package will continue to receive the discount applicable for their Package.

From 12 June 2012 new investment loan borrowers no longer qualify for the Premium Home Package or its benefits and may wish to consider our WealthBuilder\$ product offering.

**The interest rate discount will apply only upon commencement of a new fixed interest rate period, i.e. new fixed interest rate loan or existing fixed interest rate where a new fixed interest rate period commences.

The discount applicable is dependent on the balance of your total liability at the time of your application for the Premium Home Package. Your total liability being the combined sum of all Eligible Loan Accounts.

The discount will be reassessed if:

- you repay one Eligible Loan Account and replace with another Eligible Loan Account changing your total liability, or;
- you acquire another Eligible Loan Account which increases your total liability

The Premium Home Package discounts are not available on any other offer with BankVic.

Premium Home Package discounts will continue for the life of your Premium Home Package. Should your Package cease, your interest rates will return to the standard applicable rate for that loan product, with the exception of the Fixed Rate Home / Investment Loan where the discounted rate will continue until the end of the current contracted fixed period.

5.2 Waived Fees and Charges

The following fees and charges are waived for Premium Home Package Members

Establishment Fee

An Establishment Fee is payable on all home loans approved by BankVic. As shown in the Fees and Charges booklet, this fee may vary depending on the security and type of loan (new loan or top-up). The Establishment Fee covers the preparation of your Line of Credit home loan and incorporates one valuation, Torrens title search (one), mortgage and other documentation preparation costs.

The Establishment Fee for any new home loan that is part of the Premium Home Package is waived.

Switching Fee, where applicable

A Switching Fee is applied when we agree to your request to change the type of your interest rate. e.g. for home loans changing from:

- Standard Variable to Fixed
- Introductory Rate or Discount variable (reverting to Standard Variable) to Fixed
- Interest Only Variable to Interest Only Fixed
- During the fixed term of Introductory rate to either Standard Variable or Fixed

Important Note: Other fees and charges and break costs are applicable to fixed interest rate contracts and, as disclosed in the Offer and Loan Contracts, will continue to apply.

Property Valuation Fees

Standard property valuations are defined as those within the Metropolitan area and major regional centres and where the property value is under \$1million.

- Three standard property valuations are waived per year on each Package.

5.3 Credit Card Benefits

Visa Gold credit card members pay an Annual Fee to partake in the Cash Back Rewards program and receive international travel insurance.

The Visa Gold credit card Annual Fee will be waived as long as you remain eligible to receive Premium Home Package benefits.

The Visa Gold credit card account must be held in the your name, that is as the borrower named on the Offer and Loan Contract of the Eligible Loan Account. If the Eligible Loan Account is in joint names, only one Visa Gold credit card account will be eligible for a Package Benefit.

Package Members who apply for a Visa Gold credit card must meet our usual credit approval criteria. All Visa Gold credit card accounts are in the name of one person only, with the option to have an additional cardholder.

5.4 Insurance Benefits

As a Premium Home Package member you are entitled to receive a premium discount of up to 10% on all Eligible Insurance Products taken out up to the time of funding of your Premium Home Package loan.

Should you cancel the Package within twelve months of funding, the discount will remain on the paid premium until the insurance renewal date.

The discount only applies to the initial 12 months of the policy and is not available for renewals.

This Package benefit is available to any or all parties named on the Offer and Loan Contract of the Eligible Loan Account.

This offer is not available in conjunction with any other insurance package or promotional discount or offer available to you through BankVic. Discounts are calculated on the base premium excluding taxes and government charges. Minimum premiums applicable.

5.5 TERM DEPOSITS

We provide term deposit accounts where the term of lodgement is for three months to five years.

As a Premium Home Package Member you can receive an additional 0.10% interest rate on a new term deposit or existing term deposit rolled over for a further term.

This Package Benefit is available to any or all parties named, on the Offer and Loan Contract of the Eligible Loan Account, as a borrower.

This offer is not available in conjunction with any other BankVic package, promotional benefit or special offer.

Premium Home Package benefits will continue for the life of your Premium Home Package. Should your Package cease, your benefits will continue until the end of the current contracted fixed period of the term deposit.

6. Annual Premium Home Package Fee

In order to be eligible for the Premium Home Package, you must pay the Annual Fee.

The Annual Fee is as disclosed in our Acceptance Advice to you and in our Fees and Charges booklet.

The Annual Fee will be debited from your Nominated Transaction Account:

- upon settlement of your Eligible Loan Account; or
- on approval of your application for the Premium Home Package if you have an existing Eligible Loan Account; and
- upon acceptance of these terms and conditions.

The Annual Fee will then be drawn from your Nominated Transaction Account each year on the Annual Payment Date.

If on settlement of a new Eligible Loan Account the Annual Fee is not paid all benefits shall cease.

The Annual Fee paid is not refundable in full nor on a pro rata basis.

7. Government Fees, Taxes and Charges

We reserve the right to pass on any government taxes, duties fees and charges that are imposed on these terms and conditions by government or any regulatory authority. We are irrevocably authorised to debit your nominated transaction account with those fees, charges, duties or taxes.

8. Cancellation of Premium Home Package

We may cancel the Premium Home Package by giving you written notice if any of the following events occur:

- you do not hold all the Eligible Accounts;
- you are in default under any loan agreement or credit card agreement which you have with us;
- you fail to pay the Premium Home Package Annual Fee, or any other amount payable under these terms and conditions, when due.

You may cancel your Premium Home Package by informing us in writing or by contacting Service & Sales on 13 63 73.

When cancelling your Premium Home Package you must give BankVic at least seven (7) days notice for the cancellation to take effect.

Once the Premium Home Package is cancelled you will no longer be eligible for any future benefits associated with the Package.

The Annual fee paid will not be refundable.

9. Changes to Terms and Conditions

BankVic may change these terms and conditions and introduce or vary fees and charges that apply to the Package from time to time.

BankVic will notify you of any changes to the terms and conditions of the Package through any of the following:

- notice on or sent with account statements;
- notification by direct letter or other direct communication;
- notification by electronic means.

BankVic is entitled to change the following:

- Package Benefits, including interest rate discounts, premium discounts;
- the amount, charging date, or calculation of any fee payable under these terms and conditions; and
- the eligibility criteria for the Premium Home Package and/or Package benefits.

We can introduce new fees or charges.

10. Dispute Resolution Procedures

We have a Complaint and Dispute Resolution Guide available on our website and upon request. This guide informs members how to make a complaint and how their complaint will be dealt with through our internal dispute resolution process. If you have a complaint, please contact us on 13 63 73 and speak to a representative. If you are not satisfied with the resolution of your complaint by our internal dispute resolution process or by our handling of the complaint, you are entitled to refer your complaint to our External Dispute Resolution scheme, free of charge.

BankVic is a member of the Australian Financial Complaints Authority (AFCA), who may be contacted at:

Web: www.afca.org.au

Phone: 1800 931 678 (free call)

Email: info@afca.org.au

Post: GPO Box 3, Melbourne, Victoria, 3001.

AFCA are unable to deal with your dispute unless you have attempted to resolve the issue with us first.

Disclosure

Terms and conditions apply. Fees and charges apply. Information on terms & conditions, interest rates and fees and charges are available upon application or request and on our website at www.bankvic.com.au. Applications for credit are subject to our credit approval criteria.

Police Financial Services Limited ABN 087 651 661 AFSL 240293
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