

INVESTOR STANDARD VARIABLE RATE HOME LOAN

TARGET MARKET DETERMINATION (TMD)

Issuer	Police Financial Services Limited ABN 33 087 651 661 trading as BankVic AFSL and Australian Credit Licence 240293
Date of Target Market Determination	5 th October 2021
Description of Target Market (TM)	BankVic's Investor Standard Variable Rate provides customers with a full feature home loan to fund buying, building, or refinancing an investment property.

PRODUCT

/ Features of this product

- A standard variable rate loan that provides funding for the purpose of buying, building, or refinancing an investment property
- A full feature investment property loan that includes the options to redraw or use an offset account enabling borrowers to directly manage and maintain access to additional repayments and reduce the interest payable over the term of the loan
- Repayments cover principal and interest
- Borrowers can make additional repayments or more frequent repayments at no cost to pay off the loan more quickly
- This loan provides the option to apply for additional funding against the property, referred to as a loan top up

/ Eligibility criteria

- Eligible for BankVic membership
- Aged 18+ years
- No history of loan/credit default, bankruptcy, or insolvency
- Has sufficient disposable income to service a loan over the life of the loan
- Has the funds to meet minimum deposit requirements
- Approval subject to BankVic credit assessment.

/ Unsuitable

This product's key features, attributes and eligibility criteria as listed above are likely to be consistent with the objectives, financial situation and needs of customers in the Target Market.

This product is unsuitable for people who:

- Don't meet BankVic membership eligibility
- Looking for a home loan with a fixed interest rate and repayment amount
- Looking for a basic home loan with no offset account
- Looking for an owner-occupier home loan
- Looking for an interest only loan



PURPOSE

/ Target Market's likely objectives

- Funding to build, buy or refinance an investment property
- An offset account to manage repayments, maintain access to equity and reduce interest
- Option to top up the loan to fund home improvements or other expenses

/ Target Market's likely needs

- A home loan to build, buy or refinance an investment property
- Access to personalised guidance and support from an experienced lender
- Individual assessment of loan serviceability

/ Target Market's likely financial situation

- Has sufficient disposable income to service a home loan over the life of the loan
- Has the funds to meet minimum deposit requirements
- Regular income may include penalty rates, overtime, and bonuses

/ Target Market accessibility

- BankVic website, mobile app & digital banking applications
- BankVic home loan specialists
- BankVic branches
- Other distributors: partner referrals
- Funds can be deposited or accessed (in the case of redraw or use of an offset account) using digital banking applications and during operating hours through a BankVic branch

Conditions: customers must meet the product eligibility requirements

/ TMD review triggers

- Material changes to the key product features, attributes, eligibility and/or terms and conditions
- Material increases in member complaints about the product or distribution of the product
- Government policy or regulatory change

/ TMD review period

- Minor review every 12 months
- Major review every 3 years

/ Distributor information reporting requirements

Reporting requirements

Complaints (as defined in section 994A(1) of the Act) relating to the product design, product availability & distribution. The distributor should provide all the content of the complaint, having regard to privacy.

Reporting period

Within 10 business days following end of calendar quarter

Significant dealing outside of the Target Market, under s994F(6) of the Act. Reporting to include the dates, description, and volumes of the significant dealings.

As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.

About this document

This Target Market Determination (TMD) describes the type of customer who may suit this product based on their needs, objectives, and financial situation i.e. the target market. It also sets out who can distribute our products, how they can do this, and situations when we may need to review our products and the target markets. This document does not replace the terms and conditions or fees and charges applicable to the product which are available on our website.

We are required to have TMDs under the Treasury Laws Amendment (Design and Distributions Obligations and Product Intervention Powers) Act 2019. This ensures that BankVic is keeping our members at the centre of our approach to the design and distribution of our products.