



# Achieving your career goals starts with a CargoWise certification.

## You are essential to your company's success.

By demonstrating your mastery of CargoWise you can prove you have the skills and essential knowledge necessary to make a difference to your organization – helping them achieve smoother deployments and get better use of the CargoWise platform.

Getting certified also accelerates your career opportunities and sets you up to contribute even more to your organization.



Gain industry recognition, competitive differentiation and greater productivity today with a CargoWise certification.





# What CargoWise certification offers



## Readiness

Master CargoWise functionality, work faster and smarter so you can solve issues quickly and get more done.



## Recognition

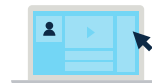
Become an indispensable resource for your team and open the door to more career opportunities.



## Rewards

Help your company enjoy a range of benefits, including license discounts and priority access to customer support.

- 
- ✓ **Access the latest and greatest releases**  
Be the first to know about new products and features so you can roll out enhancements across your company to improve productivity and performance.
  - ✓ **Display your achievement**  
The world's leading logistics providers are looking for people with CargoWise experience – a certification badge on your resume says everything they need to know.
  - ✓ **An easy way to learn**  
Our comprehensive library of on-demand resources means you can learn everything you need to be successful the way you want, when you want.



To get started, simply go to CargoWise Certification Programs in **My Account** and select the **CargoWise Certified Operator** icon.



## Your certification pathway



★ Successfully passing each certification level establishes the core skill set necessary to achieve the next certification level.



## CargoWise Certified Operator

The CargoWise Certified Operator credential is designed for individuals who are new to CargoWise or starting in the logistics industry and looking to differentiate themselves from your peers.

Covers a range of fundamental industry concepts and processes, assesses and validates core technical knowledge, and enhances credibility.



**Recommended  
CargoWise experience**

None



**Prerequisite  
certification**

None



**Time**

15–25 hours



Thank you all for everything! Getting my certifications in CargoWise has led me to a great job and I have seen tremendous growth in my position. A lot of it can be credited to what I learnt while getting my certifications in CargoWise and I look forward to learning so much more.

– Bisham Deena, Sobel Network Shipping Co.

### Complete

#### Core General Functions

- General Functions
- Organisations
- Reference Files & Locations
- Generic Documents

### Complete 1

#### Forwarding

- Forwarding
- Bookings
- CFS
- Orders
- Schedules
- Transport Booking

#### Customs

- Customs Generic
- Customs (Country is available)
- Orders
- Schedules
- Transport Booking

#### Warehouse

- Warehouse Set Up
- Warehouse
- Transport Booking

#### Transport

- Port Transport
- Transport Booking

#### Carrier

- Liner & Agency
- Schedules
- Transport Booking

### Complete

#### Invoicing & Job Costing

- Operational Jobs



## CargoWise Certified Specialist

Once you've completed your CargoWise Certified Operator (CCO) certification, you can become a CargoWise Certified Specialist (CCS).

This certification is ideal for those with a solid understanding of CargoWise's core features and who are looking to master more advanced functionality.

Recognizes specialized knowledge and skills including CRM & Tariff Management, Finance & Accounting and Track & Trace.



**Recommended  
CargoWise experience**

6+ months



**Prerequisite  
certification**

Operator



**Time**

20-30 hours



The platform is very user friendly and the online training and education materials helps users learn easily. I will definitely pursue the next level of certifications.

- Karthik Chandrasekaran, DHL SG

### Complete

#### CRM & Tariff Management

CRM  
Tariff Management

#### Finance & Accounting

Receivables  
Payables  
General Ledger  
Cash Books  
Job Costing

#### Track & Trace

Web Tracker

### Complete 2 Additional Operational Competencies

#### Forwarding

Forwarding  
Bookings  
CFS  
Orders  
Schedules  
Transport Booking

#### Transport

Port Transport  
Transport Booking

#### Carrier

Liner & Agency  
Schedules  
Transport Booking

#### Customs

Customs Generic  
Customs (Country is available)  
Orders  
Schedules  
Transport Booking

#### Warehouse

Warehouse Set Up  
Warehouse  
Transport Booking



## CargoWise Certified Professional

Our highest level of certification, CargoWise Certified Professional (CCP), requires business process knowledge, proven project experience and an in-depth understanding of CargoWise.

Perfect for people looking to demonstrate their mastery of the system, this advanced certification recognizes specialized competencies and deep technical skills, including workflow, system configuration/administration and electronic messaging.



**Recommended  
CargoWise experience**

12+ months



**Prerequisite  
certification**

Specialist



**Time**

20–30 hours



RCS Logistics is committed to supporting the growth and development of our staff and delivering the best customer service for our clients. Utilizing the technology CargoWise has to offer effectively through our organization to achieve those goals is essential. To that end RCS fully embraces CargoWise Certifications from our Leadership team down. The knowledge and skills gained during certification is the focal point for all downstream success internally and for our clients.

– Paul A. Muller, IT Director, RCS Logistics Inc.

### Complete

**Setup & Maintenance  
of Workflow, Customize  
Documents and System  
Configuration**

Workflow  
Customize Documents  
System  
User Admin  
Accounts System Configuration  
Electronic Messaging

### Complete the Final 2 Operational Competencies

#### Forwarding

Forwarding  
Bookings  
CFS  
Orders  
Schedules  
Transport Booking

#### Transport

Port Transport  
Transport Booking

#### Carrier

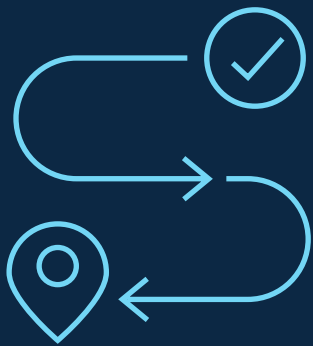
Liner & Agency  
Schedules  
Transport Booking

#### Customs

Customs Generic  
Customs (Country is available)  
Orders  
Schedules  
Transport Booking

#### Warehouse

Warehouse Set Up  
Warehouse  
Transport Booking



# Start your certification journey today!

For more information go to CargoWise Certification Programs in [My Account](#) or visit [cargowise.com/certifications](https://cargowise.com/certifications)