

Advanced Order Manager

Seamless fulfillment with real-time visibility.

Empower your customers to place orders online while enabling suppliers to effectively plan and manage cargo releases, bookings, and container packing manifests.

Once supplier bookings are placed, the system offers a shipment and consolidation planning tool that integrates with our Forwarding module.

Your stakeholders benefit from comprehensive order visibility, load optimization, and real-time tracking and issue resolution through Neo, driving efficiency and minimizing disruptions.

Bring together customers, buyers, suppliers, and manufacturers on a single platform, for simple and effective order management and fulfilment.

End-to-end shipment visibility

Offer all supply chain participants earlier and richer insights into shipment statuses, keeping stakeholders informed from order placement to first fulfillment and enhancing planning and coordination.

Strengthen collaboration and communication

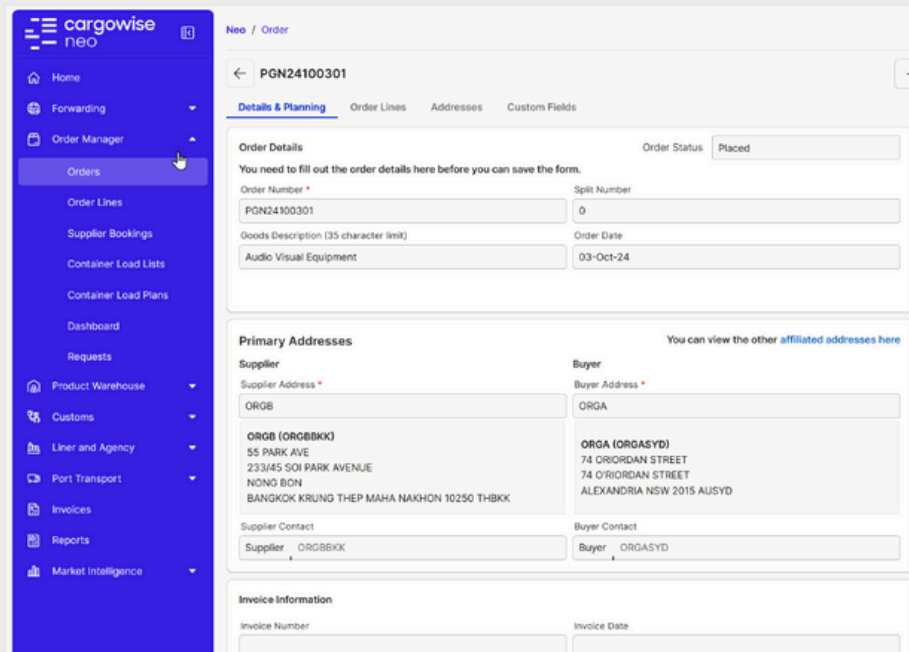
Enable real-time collaboration among your entire logistics network to enhance communication, eliminate message relaying, facilitate decision-making, and improve operational efficiency.

Give your customers control over their orders

Empowering customers to input and manage their own order details reduces the need for customer support and minimizes data entry efforts, leading to simpler shipment processes and faster, more accurate order management.

Maximize team productivity and profitability

Free your teams from the complexities of order delivery negotiations, allowing them to focus on higher-value services and boost profitability while managing increased business volumes without sacrificing service quality.



The screenshot displays the Cargowise Neo Order Manager interface. On the left is a navigation menu with options like Home, Forwarding, Order Manager, Orders, Order Lines, Supplier Bookings, Container Load Lists, Container Load Plans, Dashboard, Requests, Product Warehouse, Customs, Liner and Agency, Port Transport, Invoices, Reports, and Market Intelligence. The main content area shows the 'Order' details for 'PGN24100301'. It includes sections for 'Order Details' (Order Number, Goods Description, Order Date), 'Primary Addresses' (Supplier and Buyer information), and 'Invoice Information'.

Order Details		Order Status
Order Number *	PGN24100301	Placed
Goods Description (35 character limit)	Audio Visual Equipment	
Order Date	03-Oct-24	

Primary Addresses		You can view the other affiliated addresses here
Supplier	Buyer	
Supplier Address *	Buyer Address *	
ORGB	ORGA	
ORGB (ORGBBKK) 55 PARK AVE 233/45 SOI PARK AVENUE NONO BDN BANGKOK KRUNG THEP MAHA NAKHON 10250 THBKK	ORGA (ORGASYD) 74 O'RORDAN STREET 74 O'RORDAN STREET ALEXANDRIA NSW 2015 AUSYD	
Supplier Contact	Buyer Contact	
Supplier ORGBBKK	Buyer ORGASYD	

Invoice Information	
Invoice Number	Invoice Date

CARGOWISE NEXT

Facilitate cross-network communication that empowers your entire supply-chain to make accurate, data driven decisions.

Collaboration tools

Advanced Order Manager provides tools for controlling parties, buyers, suppliers, manufacturers to negotiate order schedules through the portal.

This system maintains a tracked record of requests and counterproposals, facilitating agreement through an acceptance framework.

Negotiating via the portal provides significant time and accuracy advantages over email, phone, or in-person meetings.

Analytics and traceability

Every operation is tracked and time-stamped, so supply chain issues can be attributed to the correct party.

This makes performance and quality reporting a breeze for suppliers, subcontractors, carriers and your customer's last-minute route changes.

Control payment release

The cargo receipt can be issued by the system when all parties are confident the conditions are met, including accurate manifest information, quality data collection and all commercial and legal documentation.

This system control gives all parties a stake in getting it right first time.

Tight integrations via Universal XML

Integrations to 3rd party CFS, warehouses, haulage companies or other data partners is a breeze with CargoWise's unified XML framework.

If your customer wants access to the order and booking data in their own system, the core framework can easily deliver.

Unlike siloed vendors, our data is readily accessible enabling you to deliver any integrations needed.

Assign data collection to the source

By assigning responsibility for accurate electronic data to your customers' suppliers, you ensure the data is as precise as possible, without requiring suppliers to invest in their own technology.

Additionally, automated system processes can validate the provided information, identifying inaccuracies or anomalies, saving your team valuable time.

The screenshot displays the CargoWise Next dashboard for 'Order Manager Staff 02 / Dashboard'. The interface includes a left-hand navigation menu with options like Orders, Order Lines, Supplier Bookings, Container Load Lists, Reports, Dashboard (selected), Exceptions, and Requests. The main dashboard area features a 'Filters' section for 'Customer' (set to 'All customers'). Key metrics are presented in several cards: 'Ship Windows At-Risk' (17, Action required), 'Open Orders Due For Booking' (3 Missed, 24 Expected today, 18 Expected in next 7 days, 11 Expected in next 14 days, 8 Expected in next 21 days, 0 Expected in next 28 days), and 'Shipment In Transit' (82, Within tolerance). A 'Shipment In Transit' breakdown shows 1 Missed, 76 Expected in 7 days, 44 Expected in 14 days, 18 Expected in 21 days, and 0 Expected in 28 days. The user profile 'Paul Green' is visible at the bottom.

CARGOWISE NEXT

Give your teams, customers, suppliers, and partners, enhanced visibility and control throughout the fulfillment process.

Same rich CargoWise data

Two applications, one data source – the data your customers, staff, suppliers, and subcontractors access is always the same. A single integrated database ensures nothing is missed, and there are no delays due to data synchronization issues. Unlike third-party systems, Advanced Order Manager has direct access to the full spectrum of CargoWise data you already know and trust.

Real-time, self-service visibility

Advanced Order Manager enables your customers and their supply chain partners to easily view the current status of their orders, quickly identifying any roadblocks.

This offers a clear benefit to buyers, who no longer need to manually request updates, and to suppliers, who can conveniently see all their commitments in one place.

Optimize cargo shipments at origin

With all cargo movements for your customer available in one place at a very early stage, you can make recommendations for optimization of the shipment to your customer.

Whether co-loading or coordinating cargo availability from multiple supplier bookings into a single CFS outturn, this system overview allows much easier smart decisions, increasing profitability or saving costs.

Web access-anywhere

Managed access to CargoWise data is available through any modern web browser, on any device, making it easier to onboard customers, suppliers, partners, and third parties.

By removing the need for software installation, Advanced Order Manager is immediately accessible, streamlining the onboarding process.

Fully integrated into CargoWise Neo

CargoWise Neo (our one-stop-shop for BCOs) and Advanced Order Manager are tightly integrated, giving your customers direct control of their shipments with a clear and unified platform.

Greater reach into the supply chain

With Advanced Order Manager extending CargoWise's reach further back in the supply chain, greater control and planning is possible extending CargoWise features to more stakeholders than ever before.

What's coming up?

We will continue to evolve and enhance this module, backed by an engaged community of users and a highly experienced, dedicated product team.

By continuously monitoring the market and adapting our solutions to emerging opportunities, Advanced Order Manager will stay ahead of industry trends, leading the way forward.

For more information visit
cargowise.com/next